

Illinois Solar for All Advisory Committee Meeting Transcript  
February 29, 2024

0:0:0.0 --> 0:0:3.890

Schmidt, Jennifer M.

Other in other times would also be public.

0:0:3.900 --> 0:0:9.910

Schmidt, Jennifer M.

So just so you know that if there's anything you need to redact, make sure that that's redacted.

0:0:10.800 --> 0:0:19.60

Schmidt, Jennifer M.

But just so you know that that feedback, individual feedback is public, as is the feedback that's given in these meetings.

0:0:21.210 --> 0:0:21.620

Alexandria Cedergren

Yes.

0:0:21.630 --> 0:0:23.140

Alexandria Cedergren

Thank you for that reminder, Jen.

0:0:23.350 --> 0:0:25.820

Alexandria Cedergren

And do you also reminded me to start the recording?

0:0:25.830 --> 0:0:28.380

Alexandria Cedergren

So I apologize everyone that is on me.

0:0:30.40 --> 0:0:33.980

Alexandria Cedergren

Alright, so we will with that.

0:0:34.470 --> 0:0:40.790

Alexandria Cedergren

Go on into our topic for today, which is the residential small subprogram.

0:0:42.720 --> 0:0:48.50

Alexandria Cedergren

And we're going to start really with just kind of an overall progress report of the program so far this year.

0:0:48.920 --> 0:0:53.450

Alexandria Cedergren

So I took some screenshots of our project dashboard from.

0:0:53.460 --> 0:1:15.10

Alexandria Cedergren

This is data from the 15th of February, so it's few weeks old, but you can see so far this program year

that we've had a total of 829 approved projects and with close to 1300 submitted this year and those submitted projects have an incentive value of 31 million with \$14 million remaining in the budget.

0:1:15.620 --> 0:1:24.40

Alexandria Cedergren

And then just as a reminder, that's starting tomorrow at the nine month mark of the program year, the small and large budgets do combine.

0:1:24.50 --> 0:1:31.70

Alexandria Cedergren

So there will be an additional \$34 million to support residential, small and large projects before the end of the year.

0:1:35.950 --> 0:1:49.680

Alexandria Cedergren

And to put this all into perspective a little bit from program years 2 through 5, because there were no small residential projects in program year one, we had it combined total of 445 approved small residential projects.

0:1:49.690 --> 0:1:56.60

Alexandria Cedergren

So already this year, we've almost doubled that and with the submitted projects we definitely have.

0:1:56.70 --> 0:2:3.540

Alexandria Cedergren

So we're seeing umm, you know, we're getting closer to reaching our full budget this year and seeing a lot of we're making a lot of strides in this subprogram.

0:2:7.640 --> 0:2:8.470

Alexandria Cedergren

Are there any questions?

0:2:9.90 --> 0:2:16.330

Alexandria Cedergren

Umm, on the general program Subprogram or the budget or anything like that?

0:2:20.20 --> 0:2:20.560

Alexandria Cedergren

Yeah, Kim.

0:2:24.490 --> 0:2:25.750

Alexandria Cedergren

I think you're muted still came.

0:2:29.280 --> 0:2:30.870

Kim Knowles

I just want to note that I think.

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0:2:33.20 --> 0:2:56.220

Kim Knowles

Though like this is supposed to be an advisory committee and so we typically come here and we get a presentation or asked if we questions and I understand your questions at the end, but I just really want us and I keep saying this to think about this more as an advisory committee and rather than like presenting things to us and asking us specified questions.

0:2:56.750 --> 0:3:4.520

Kim Knowles

So I say that number one and #2 I have comments about what was just presented, but they're not questions.

0:3:4.580 --> 0:3:9.400

Kim Knowles

And I do feel like there's not enough space in in here.

0:3:9.410 --> 0:3:15.190

Kim Knowles

Or rushing today, there's not enough space in here for us to actually discuss what was just presented.

0:3:16.50 --> 0:3:16.320

Alexandria Cedergren

Umm.

0:3:16.970 --> 0:3:17.470

Kim Knowles

No, I mean.

0:3:18.370 --> 0:3:18.550

Alexandria Cedergren

Yeah.

0:3:19.580 --> 0:3:19.850

Kim Knowles

OK.

0:3:19.450 --> 0:3:21.360

Alexandria Cedergren

Umm, thank you for the feedback.

0:3:21.530 --> 0:3:23.620

Alexandria Cedergren

I we definitely appreciate it.

0:3:23.630 --> 0:3:30.680

Alexandria Cedergren

And I think your feedback is really important for us to maybe adjust the format of these and how we go about these meetings.

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0:3:30.830 --> 0:3:39.750

Alexandria Cedergren

So I think we can definitely take that back and see what we can do and see how we can improve that to make sure we're getting everything we can out of this committee.

0:3:42.370 --> 0:3:42.880

Alexandria Cedergren

Thanks Kim.

0:3:44.740 --> 0:3:59.60

Alexandria Cedergren

Alright, so with that, I'm going to go into bright neighborhoods really focusing on what we've implemented this year, but also really focusing on what we've learned and how we're kind of using that moving forward.

0:4:2.120 --> 0:4:10.150

Alexandria Cedergren

Umm, so starting with just the purpose we really wanted to see how we could increase projects and participation in the residential small sub program.

0:4:10.420 --> 0:4:22.170

Alexandria Cedergren

But a really big part of it was also to learn how we can continue to improve and reach more income eligible residents by testing a new program model with new outreach and marketing methods.

0:4:22.740 --> 0:4:27.710

Alexandria Cedergren

And then just highlighting again the barriers on the screen as these are very important to the tactics.

0:4:29.570 --> 0:4:30.520

Alexandria Cedergren

We are trying to employ.

0:4:32.470 --> 0:4:34.160

Alexandria Cedergren

During the OR through this this pilot.

0:4:36.830 --> 0:4:47.910

Alexandria Cedergren

And then our goals for the pilot, again, just wanting to highlight the the goal of learning from this pilot to ultimately continue and improve the program and or recommend new best practices.

0:4:50.250 --> 0:5:4.40

Alexandria Cedergren

Since we're really ingrained in the communities through this project or through this pilot, I think we're really getting a lot of hands on experience as the program administrator to learning the needs and barriers in these communities.

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0:5:4.50 --> 0:5:12.780

Alexandria Cedergren

So I will talk a lot about what we've learned in this meeting today and then just giving how that's giving us new insights into the program.

0:5:16.470 --> 0:5:24.680

Alexandria Cedergren

So this is a lot of information on this slide, I know, but this gives us a look into what we've developed and implemented with the pilot.

0:5:25.630 --> 0:5:46.590

Alexandria Cedergren

Many of these points speak to the outreach and marketing aspects when we're promoting the initiative to community members, it references our day to day work connecting with interested participants, moving them through the customer journey, and you know, managing our stakeholders like the approved vendors that were selected to participate and the grassroots educators also supporting us.

0:5:46.600 --> 0:5:53.460

Alexandria Cedergren

So I do have a few links and kasha, I know I sent them to you.

0:5:53.710 --> 0:5:57.280

Alexandria Cedergren

If you can add those few links I for to share some of these materials.

0:6:0.280 --> 0:6:4.440

Alexandria Cedergren

We have, I I made it so that I could share something so that you could all can take a look.

0:6:7.200 --> 0:6:9.640

Alexandria Cedergren

I don't know if I can switch my screen to that right now.

0:6:14.60 --> 0:6:15.490

Kasia Machaj

I can drop them in the chat.

0:6:16.110 --> 0:6:16.680

Alexandria Cedergren

Thank you.

0:6:16.690 --> 0:6:18.50

Alexandria Cedergren

Yeah, if you can drop them in the chat.

0:6:18.60 --> 0:6:21.580

Alexandria Cedergren

But then I'll also just kind of give you guys a run through.

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0:6:21.590 --> 0:6:32.160

Alexandria Cedergren

I have a variety of documents here so that are available to you, so this is our intro flyer that we use in the three community areas.

0:6:32.900 --> 0:6:53.570

Alexandria Cedergren

Umm for some of the marketing that we do either posting it virtually or printing them out and providing them to our partners in the Community areas, it includes the QR code that brings them directly to our web page and just, you know, the basic information the the TAP points that people need to know.

0:6:55.370 --> 0:7:15.200

Alexandria Cedergren

We've also we have a participant fact sheet that we've used to just ohh, that's one in Spanish, but you know to outline kind of the bigger questions and those FAQs that we've received typically from customers, umm in English and Spanish because Waukegan is a predominantly Hispanic community and this is.

0:7:17.470 --> 0:7:25.380

Alexandria Cedergren

Something that I'll I'll reference a little bit in a moment, but we do a lot of follow ups for through marketing to interested customers as well.

0:7:25.390 --> 0:7:35.440

Alexandria Cedergren

And so this outlines our process with a variety of emails, phone calls, direct mailers to see to keep engaging with them and hopefully get them through the process with us.

0:7:35.430 --> 0:7:35.460

Laurie Fields

E.

0:7:37.300 --> 0:7:39.830

Alexandria Cedergren

So that's a really quick rundown.

0:7:40.170 --> 0:7:41.760

Alexandria Cedergren

I'm gonna go back to my slides.

0:7:51.70 --> 0:7:52.720

Alexandria Cedergren

Who quest?

0:7:56.130 --> 0:7:56.450

Alexandria Cedergren

Alright.

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0:7:58.950 --> 0:8:9.880

Alexandria Cedergren

So another piece that's different with this pilot is that we are now as a program administrator, doing all of that upfront outreach, marketing and customer acquisition.

0:8:9.890 --> 0:8:14.800

Alexandria Cedergren

So this is a look at how the customer journey, what the customer journey looks like through the pilot program.

0:8:15.440 --> 0:8:19.800

Alexandria Cedergren

Most notably, we do the outreach and that's where it starts at the top of this.

0:8:19.950 --> 0:8:32.220

Alexandria Cedergren

And then another piece that's been added here is that initial site suitability or site prescreening survey before sending a customer to the approved under.

0:8:32.230 --> 0:8:42.0

Alexandria Cedergren

So that we can identify some of the more glaring potential like electrical issues or roof issues before sending them to the approved vendor to hopefully streamline the process a little bit.

0:8:42.10 --> 0:8:46.500

Alexandria Cedergren

So those are some of the things that we adjusted through this pilot.

0:8:50.420 --> 0:9:6.90

Alexandria Cedergren

And then another big piece of this role within the pilot for the program administrator is that we are implementing many marketing strategies with the goals of engaging the residents to increase the awareness and consistent communications.

0:9:6.620 --> 0:9:15.570

Alexandria Cedergren

So we use streamlined messaging and communication tools with the list and the screen here of umm the.

0:9:18.720 --> 0:9:23.220

Alexandria Cedergren

Various tactics included to to reach residents in different ways.

0:9:29.290 --> 0:9:33.520

Alexandria Cedergren

Are there any questions about kind of art tactics and what we've implemented so far?

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0:9:39.800 --> 0:9:40.100

Alexandria Cedergren  
OK.

0:9:42.740 --> 0:9:43.70

Kim Knowles  
She.

0:9:41.760 --> 0:9:43.540

Schmidt, Jennifer M.  
Kim had Kim has something.

0:9:41.800 --> 0:9:45.390

Alexandria Cedergren  
I oh, sorry.

0:9:47.400 --> 0:9:48.430

Kim Knowles  
I'm just raising my hand.

0:9:45.400 --> 0:9:49.350

Alexandria Cedergren  
Is it in the chat and I ohh sorry.

0:9:48.440 --> 0:9:50.530

Kim Knowles  
Sorry, you're probably looking at a million things right now.

0:9:51.500 --> 0:9:52.410

Alexandria Cedergren  
Yes, go ahead.

0:9:52.420 --> 0:9:52.980

Alexandria Cedergren  
Go ahead, Kim.

0:9:53.540 --> 0:9:59.180

Kim Knowles  
You have asked this before but sorry, so you say you you are engaging in building trust.

0:9:59.820 --> 0:10:0.40

Alexandria Cedergren  
Mm-hmm.

0:10:1.0 --> 0:10:1.590

Kim Knowles  
One.

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0:10:1.700 --> 0:10:7.560

Kim Knowles

And then you listed a whole bunch of media and and then you listed trusted messengers.

0:10:7.610 --> 0:10:13.980

Kim Knowles

So can you just explain cause you know I've been a grassroots educator for a long time and it's really hard.

0:10:15.720 --> 0:10:22.740

Kim Knowles

Umm, so can you explain more what you mean by engaging and building trust and what messengers you're using? Thanks.

0:10:24.540 --> 0:10:24.790

Senora Colbert

But.

0:10:23.340 --> 0:10:30.130

Alexandria Cedergren

Yes, I do have a slide on our outreach in a moment, but I can briefly go over it here too.

0:10:31.20 --> 0:10:31.560

Alexandria Cedergren

So we.

0:10:33.850 --> 0:10:34.280

Alexandria Cedergren

I'm sorry.

0:10:34.290 --> 0:10:34.780

Alexandria Cedergren

Someone.

0:10:34.790 --> 0:10:37.160

Alexandria Cedergren

Someone can someone mute themselves?

0:10:37.170 --> 0:10:39.620

Alexandria Cedergren

I'm getting a lot of background noise.

0:10:41.850 --> 0:10:42.100

Senora Colbert

Sure.

0:10:42.830 --> 0:10:43.400

Alexandria Cedergren

Umm.

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0:10:45.750 --> 0:10:46.160

Alexandria Cedergren  
OK.

0:10:46.170 --> 0:10:46.590

Alexandria Cedergren  
Thank you.

0:10:47.960 --> 0:10:48.310

Alexandria Cedergren  
Yes.

0:10:48.320 --> 0:10:54.490

Alexandria Cedergren  
So a big part of our outreach efforts have been identifying and reaching out to potential community partners.

0:10:54.500 --> 0:11:17.380

Alexandria Cedergren  
So outside of our grassroots educators who, you know, we reach out to them to see if they're willing to promote the initiative that they're interested in learning more and how they can support us, whether that's just using their networks to educate their interested residents about the program or if they're also interested in supporting us for, like, a venue to host events and educational resources.

0:11:17.390 --> 0:11:24.90

Alexandria Cedergren  
So it's because the grassroots educators have been really key to this and supporting us.

0:11:24.560 --> 0:11:25.0

Alexandria Cedergren  
Umm.

0:11:25.460 --> 0:11:30.610

Alexandria Cedergren  
But we also you know more having more than just the one organization in the community is really helpful.

0:11:30.620 --> 0:11:49.470

Alexandria Cedergren  
So trying to build new partnerships and find and identify other organizations has been a big part of our outreach efforts and that marketing component, I mean a lot of what the marketing implementation has been is creating social media and advertisements that have been very successful and it will touch on that again in a moment.

0:11:49.480 --> 0:11:53.710

Alexandria Cedergren  
So I'm but the marketing and outreach kind of go hand in hand too.

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0:11:53.720 --> 0:11:59.930

Alexandria Cedergren

So a lot of the marketing materials that our team has created are things that we use in our outreach efforts.

0:11:59.940 --> 0:12:1.940

Alexandria Cedergren

So they kind of bleed together.

0:12:3.860 --> 0:12:9.140

Alexandria Cedergren

Did that answer your question fully, Kim, and I'll probably I'll touch on it a little bit more in a second, OK.

0:12:13.160 --> 0:12:22.230

Alexandria Cedergren

Alright, so since we launched the initiative in August, we've had a total of 70 submitted interest forms.

0:12:24.480 --> 0:12:26.990

Alexandria Cedergren

I think this has gone up a little bit too in the last two weeks.

0:12:25.810 --> 0:12:29.210

Marsha Belcher Community Action Partnership of LC (Guest)

This has kind of a little bit too in the last two weeks last two.

0:12:33.780 --> 0:12:34.40

Alexandria Cedergren

Boy.

0:12:36.680 --> 0:12:38.250

Alexandria Cedergren

Sorry about that, Marsha.

0:12:38.260 --> 0:12:38.920

Alexandria Cedergren

I think, OK.

0:12:41.430 --> 0:12:42.420

Alexandria Cedergren

I don't know what just happened.

0:12:49.820 --> 0:12:50.220

Alexandria Cedergren

Alright.

0:12:52.80 --> 0:12:52.750

Alexandria Cedergren

Umm.

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0:12:54.480 --> 0:12:54.770

Marsha Belcher Community Action Partnership of LC (Guest)  
I think.

0:12:52.960 --> 0:12:56.310

Alexandria Cedergren  
So yes, we've had received a lot of interest forms from participants.

0:12:57.130 --> 0:13:0.650

Alexandria Cedergren  
We did see a drop in December and January due to the holidays.

0:13:0.660 --> 0:13:10.150

Alexandria Cedergren  
We expected that we also paused our social media and advertisements, but since restarting that we've had a really big increase in interest this month.

0:13:10.160 --> 0:13:17.930

Alexandria Cedergren  
So we can see that's that's giving us telling us that the social media and advertising is really are having a great impact in our Community areas.

0:13:18.480 --> 0:13:22.220

Alexandria Cedergren  
We've also had a lot of interest from ineligible communities.

0:13:24.260 --> 0:13:26.240

Alexandria Cedergren  
So still very interesting to see.

0:13:26.250 --> 0:13:39.910

Alexandria Cedergren  
You know how the spillover of advertisements or just in the social media may be impacting nearby communities and neighborhoods that are ineligible but still eligible for ILSFA.

0:13:39.920 --> 0:13:48.590

Alexandria Cedergren  
So that's been a really interesting piece to see how other communities have also heard about bright neighborhoods and ILSFA through our efforts.

0:13:50.320 --> 0:13:53.850

Kim Knowles  
Can I ask, is that 21 on my muted? No.

0:13:53.600 --> 0:13:54.580

Alexandria Cedergren  
You're not, but I I yeah.

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0:13:58.300 --> 0:13:58.400

Alexandria Cedergren  
Yes.

0:13:55.390 --> 0:13:59.410

Kim Knowles  
Is that 21 in addition to the 70, OK.

0:14:1.180 --> 0:14:3.830

Alexandria Cedergren  
And these these numbers are a little bit old.

0:14:3.840 --> 0:14:14.450

Alexandria Cedergren  
I'm sorry I did not update them today, but we've received 102 total interest forms now across the board from eligible and ineligible communities.

0:14:17.780 --> 0:14:18.660

Kim Knowles  
Would you say sorry?

0:14:18.710 --> 0:14:19.790

Kim Knowles  
Sorry, what did you say?

0:14:20.700 --> 0:14:28.870

Alexandria Cedergren  
Today we received 102 total interest forms from either eligible or ineligible communities for bright neighborhoods.

0:14:29.480 --> 0:14:29.710

Kim Knowles  
Yeah.

0:14:31.380 --> 0:14:38.470

Alexandria Cedergren  
So touching again on the outreach, we've seen that I just said the advertising is doing really well.

0:14:38.980 --> 0:14:41.990

Alexandria Cedergren  
Social media and advertisement is the are the top two.

0:14:42.80 --> 0:14:45.490

Alexandria Cedergren  
How herds that we received from participants when they submit their interest?

0:14:45.620 --> 0:15:1.280

Alexandria Cedergren  
We've also had a lot of support reaching out to local officials, so the mayor of Murphysboro promoted

the event or the initiative on his Facebook in September, and we saw pretty much right after that a lot of interest coming from his area.

0:15:2.310 --> 0:15:12.430

Alexandria Cedergren

So seeing that trust in the local elected official, we saw that trust piece in our interest forms increasing there directly after his post.

0:15:13.310 --> 0:15:19.920

Alexandria Cedergren

And then we also held an event in October in Waukegan with CAP of Lake County.

0:15:22.940 --> 0:15:23.240

Kim Knowles

You.

0:15:20.330 --> 0:15:29.680

Alexandria Cedergren

And although it was only one resident, she decided to join the event because someone else from Capability County told her to go and to that it was a good event.

0:15:29.690 --> 0:15:36.180

Alexandria Cedergren

So seeing just how these local organizations are really supporting our efforts and supporting their residents.

0:15:36.610 --> 0:15:42.530

Alexandria Cedergren

Uh, and encouraging them to attend events is something that we've seen as very beneficial.

0:15:43.920 --> 0:15:44.890

Alexandria Cedergren

Umm yeah, Kim.

0:15:45.940 --> 0:15:46.610

Kim Knowles

There are nearly.

0:15:46.620 --> 0:15:56.110

Kim Knowles

We're talking some of those when when they're the ineligible, are ineligible because it's not the neighborhood or income or both.

0:15:56.950 --> 0:15:58.300

Alexandria Cedergren

Uh, just the neighborhood.

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0:15:58.310 --> 0:15:59.180

Alexandria Cedergren  
So when we.

0:15:59.270 --> 0:16:1.510

Kim Knowles  
So there's still good contacts, right?

0:16:1.160 --> 0:16:1.810

Alexandria Cedergren  
Yes.

0:16:3.920 --> 0:16:4.240

Kim Knowles  
You.

0:16:1.880 --> 0:16:7.170

Alexandria Cedergren  
So whenever someone submits their interest outside of our community area, we still refer them to our call center.

0:16:7.180 --> 0:16:11.350

Alexandria Cedergren  
So that's someone on the ILSFA team can still work with them and try to get them through the process.

0:16:12.240 --> 0:16:18.180

Alexandria Cedergren  
We're just specifically working with the three community areas, but we've definitely don't wanna lose those contacts.

0:16:18.190 --> 0:16:21.110

Alexandria Cedergren  
So we still funnel them through our process just a different way.

0:16:23.120 --> 0:16:23.500

Kim Knowles  
Thanks.

0:16:24.410 --> 0:16:24.580

Alexandria Cedergren  
Yeah.

0:16:26.510 --> 0:16:26.830

Kim Knowles  
You.

0:16:27.210 --> 0:16:46.620

Alexandria Cedergren  
All right, so here I've laid out the journey and looking just kind of at the flow of participants through the

journey and we've been able to use this to identify some of the potential barriers or bottlenecks where although we're getting a lot of interest from community residents, residents, there are still areas where they drop off a little bit.

0:16:46.630 --> 0:16:59.100

Alexandria Cedergren

And So what we're starting to identify potentially other areas where you need to, I think more about why residents aren't moving forward and how we can address that going forward.

0:17:0.680 --> 0:17:1.540

Alexandria Cedergren

And I do have.

0:17:1.550 --> 0:17:7.660

Alexandria Cedergren

This is probably a lot of information to sign one slide, so I have some key takeaways.

0:17:7.990 --> 0:17:22.640

Alexandria Cedergren

Almost half of our interested participants have submitted their income verification form something to that I think is really interesting to note is that 6 participants submitted there and come verification after we did a part of that follow up that five series marketing follow up with them.

0:17:22.810 --> 0:17:30.660

Alexandria Cedergren

So showing that the consistent communications with us is important and helps encourage them to participate further, we're seeing.

0:17:30.730 --> 0:17:34.300

Alexandria Cedergren

That there's maybe a little there's a slower movement within the income verification process.

0:17:34.310 --> 0:17:42.460

Alexandria Cedergren

So we're trying to, you know, we're learning that some participants are going unresponsive when further documentation and further effort is needed on their part so.

0:17:45.100 --> 0:17:48.440

Alexandria Cedergren

Trying to learn from that and see how we can improve that process.

0:17:50.660 --> 0:17:57.190

Alexandria Cedergren

And then we've also seen that there are fewer submissions of the site prescreening survey among the verified eligible participants.

0:17:57.200 --> 0:18:2.300

Alexandria Cedergren

So that may be a barrier that we didn't intend was to be a barrier.

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0:18:2.310 --> 0:18:14.0

Alexandria Cedergren

We were hoping that that would support the process and help things move smoother, but it may be an added step that is more difficult for participants to complete.

0:18:18.330 --> 0:18:21.610

Alexandria Cedergren

So a little bit further look into the income verifications.

0:18:25.60 --> 0:18:29.750

Alexandria Cedergren

We've seen significant stalling during the income verification process.

0:18:29.760 --> 0:18:42.350

Alexandria Cedergren

This chart outlines the different statuses that our team uses when working with customers to move them through verification, and so to be clear, all of these customers have submitted their income verification form on the website.

0:18:42.360 --> 0:18:51.410

Alexandria Cedergren

But depending on the method of verification that they choose, they may need to follow up with us through just a quick phone call to complete that verification process.

0:18:51.420 --> 0:19:12.350

Alexandria Cedergren

Whether that's submitting the third party third party qualifying program or through a credit reporting agency, so these typically will require a little bit further, an extra step with the customer and we do you know the call center, our team does multiple follow ups with these individuals.

0:19:13.80 --> 0:19:21.630

Alexandria Cedergren

Umm, but we still are seeing Despite that follow up that we have a large portion that go unresponsive.

0:19:25.610 --> 0:19:39.240

Alexandria Cedergren

And I have also noticed two that there's just a piece of the process with multi unit homes that right now are process is to require those multi unit homes to work to verify their income with approved vendors.

0:19:40.130 --> 0:19:51.420

Alexandria Cedergren

And so that is another area where we are seeing some of that unresponsiveness when we're requiring them to go to a different party instead of work with us to verify their income.

0:19:51.430 --> 0:19:58.90

Alexandria Cedergren

So, umm, we've learned about a variety of pieces of the income verification process through this.

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0:20:2.870 --> 0:20:5.620

Alexandria Cedergren

And then finally, and we'll talk about this with cash as well.

0:20:5.680 --> 0:20:15.830

Alexandria Cedergren

We have seen a high instance of home repair needs that are preventing homeowners from moving forward, so we have umm, we've had to refer seven homes.

0:20:16.390 --> 0:20:24.410

Alexandria Cedergren

Seven of the homes that have gone to the approved vendor have been deemed ineligible or unsuitable by the approved vendor due to largely home repair needs.

0:20:24.420 --> 0:20:32.510

Alexandria Cedergren

A few of them have been referred to community solar just because of shading and the low potential for solar production.

0:20:32.520 --> 0:20:40.940

Alexandria Cedergren

So we're working closely with Kasha and the home repairs pilot to make sure that we can support where we can with these.

0:20:41.790 --> 0:20:42.600

Alexandria Cedergren

These home repair needs.

0:20:47.800 --> 0:20:48.480

Alexandria Cedergren

Alright.

0:20:48.550 --> 0:20:56.70

Alexandria Cedergren

Are there any questions before I move on to the kind of our big picture takeaways and what we're, what we've learned and how we're moving forward?

0:20:57.960 --> 0:20:58.200

Alexandria Cedergren

OK.

0:21:1.400 --> 0:21:18.100

Alexandria Cedergren

So starting with this first point, we've had a lot more contact with those prospective participants by consolidating the intake and the verification to a single source and then through our follow up process, we can directly address questions that a customer may have that's preventing them from moving forward.

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0:21:20.990 --> 0:21:30.620

Alexandria Cedergren

On the marketing side, we've seen success across all three communities to increase the visibility of the program and get the name the ILSFA name out there.

0:21:31.630 --> 0:21:51.0

Alexandria Cedergren

We did see that dip in the interest in winter, but maybe we're seeing a lot of interest increasing this month to so using that to think about how we may use advertisements and social media in the spring to really start to reach people more when they're thinking about solar.

0:21:51.10 --> 0:21:52.570

Alexandria Cedergren

And as things are getting brighter.

0:21:54.540 --> 0:21:58.460

Alexandria Cedergren

And I touched a little bit on the local elected official support earlier.

0:21:59.170 --> 0:22:7.20

Alexandria Cedergren

I'm, but we're just seeing how much either local officials or local organizations really help build that trust.

0:22:7.490 --> 0:22:12.60

Alexandria Cedergren

Typically, if they're elected, they have that bit of their consistency.

0:22:12.70 --> 0:22:18.730

Alexandria Cedergren

Trust at that point, so using them to leverage their support of it and their promotion of the initiative is really helpful.

0:22:21.490 --> 0:22:33.810

Alexandria Cedergren

And the grassroots educators that are working with us as well has helped increase activity similarly to the local officials they already have built that trust and don't have to work to keep building it.

0:22:33.820 --> 0:22:35.670

Alexandria Cedergren

They're already interested into the community.

0:22:38.30 --> 0:22:51.300

Alexandria Cedergren

And then again, one of our biggest takeaways to potentially look at and convert vacation and how we can and the site prescreening survey and how we may address barriers that we weren't anticipating to help participants move forward in the process.

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0:22:56.350 --> 0:22:56.550

Alexandria Cedergren  
Yeah.

0:22:55.260 --> 0:22:56.740

Kim Knowles  
Can I ask something before you?

0:22:57.950 --> 0:22:58.720

Kim Knowles  
You go back one.

0:22:59.20 --> 0:22:59.140

Alexandria Cedergren  
Yes.

0:22:59.260 --> 0:23:3.460

Kim Knowles  
What does it mean that consolidation of intake and single service verification?

0:23:3.590 --> 0:23:4.210

Kim Knowles  
What does that mean?

0:23:4.670 --> 0:23:15.560

Alexandria Cedergren  
So because this pilot the the main difference in the design of this pilot compared to the general sub program is that we as the program administrator are doing all of that customer acquisition and marketing and outreach.

0:23:15.570 --> 0:23:36.640

Alexandria Cedergren  
So whereas typically in the program like the approved vendor goes out or people may just find out about it on their own and it's there's multiple avenues for people to come through and then you know we have one specific intake form where people submit their information comes to us and we're able to follow up with them and direct them to where they need to go.

0:23:36.650 --> 0:23:41.650

Alexandria Cedergren  
So we're we're creating a very specific process for how people move through the journey.

0:23:42.260 --> 0:23:44.850

Alexandria Cedergren  
That isn't necessarily the same as the general program.

0:23:46.70 --> 0:23:52.200

Kim Knowles  
OK, I didn't know if you were saying you were doing the intake in the verification in one meeting.

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0:23:53.790 --> 0:23:55.70

Kim Knowles  
OK, alright, got it.

0:23:52.170 --> 0:23:55.530

Alexandria Cedergren  
Ohh no, no. Sorry.

0:23:55.540 --> 0:23:55.720

Alexandria Cedergren  
Yes.

0:23:57.300 --> 0:24:1.680

Alexandria Cedergren  
No, the yeah, very verification process is still the same after the intake.

0:24:2.530 --> 0:24:2.750

Kim Knowles  
OK.

0:24:5.160 --> 0:24:12.250

Alexandria Cedergren  
I'm so building a little bit on the barriers and what we're doing now still addressing during this pilot year.

0:24:12.600 --> 0:24:23.470

Alexandria Cedergren  
So thinking about the lack of solar education or understanding, we're including educational workshops as a way to engage more with the community members to hear their concerns and questions.

0:24:23.480 --> 0:24:33.890

Alexandria Cedergren  
So not only just explaining what ILSFA is as just a program, but going into the basics of solar and what is solar energy so that they can better understand actually what is going to happen to their home.

0:24:36.490 --> 0:24:50.380

Alexandria Cedergren  
We are we have identified a little bit of a barrier within the income verification process and so we are working out a plan to try to address this before the end of the program year and maybe going into the next year.

0:24:50.390 --> 0:24:54.500

Alexandria Cedergren  
So just a barrier that we weren't anticipating again and they're trying to address now.

0:24:57.240 --> 0:25:10.90

Alexandria Cedergren  
Umm, I've mentioned the need for home repairs and we are working to collaborate with all the external funding opportunities within the and that have been identified through the home repairs pilot with Kasha.

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0:25:10.100 --> 0:25:16.10

Alexandria Cedergren

And so I'm working closely with her to work on getting that funding to HOMEOWNERS.

0:25:18.230 --> 0:25:39.110

Alexandria Cedergren

We've also identified that our small and emerging businesses may require some closer support, so we've gained a little bit of a better understanding of how to support them and having consistent check INS with them, compiling external resources to support them as they build their presence in the program has been a big part of our support to them.

0:25:41.740 --> 0:25:47.540

Alexandria Cedergren

And then we've seen progress by integrating local community organizations.

0:25:47.550 --> 0:25:56.10

Alexandria Cedergren

I mentioned, you know identifying external or other partners outside of our grassroots educators so that we can really build our network and build our reach.

0:25:56.80 --> 0:26:1.810

Alexandria Cedergren

And within these community areas as a big piece that we've been working on throughout the pilot outreach period.

0:26:3.290 --> 0:26:19.100

Alexandria Cedergren

And then finally, just a, this is really a future learning opportunity by speaking with the involved parties and about their experience in the pilot so that we can improve our tactics on how we reach prospective participants to increase residential projects in new areas.

0:26:24.410 --> 0:26:26.410

Alexandria Cedergren

So that was the end.

0:26:26.420 --> 0:26:29.40

Alexandria Cedergren

That's the end of my bright neighborhoods presentation.

0:26:30.50 --> 0:26:38.740

Alexandria Cedergren

I know it was a lot of information and right now we are still in kind of at the tail end of our approach and education period for the initiative.

0:26:38.750 --> 0:26:54.230

Alexandria Cedergren

So I wanted to ask you all, if you I have no of any other community organizations or groups working in either W Garfield Park, Waukegan, or the Carbondale, Marion micropolitan area that could be partners.

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0:26:54.390 --> 0:27:10.60

Alexandria Cedergren

If you have other, just different recommendations on how we can reach our target groups and then we're trying to think a little bit more about how we can encourage and really engage with customers to address that drop off during the income verification process as well.

0:27:15.960 --> 0:27:21.510

Kim Knowles

But, umm, well, let me see if anyone else wants to answer those first. Sorry.

0:27:25.210 --> 0:27:26.560

Alexandria Cedergren

If you have something go ahead, Kim.

0:27:30.520 --> 0:27:34.680

Kim Knowles

I'm sorry I keep forgetting this, but I think this is over at the end of this month, correct?

0:27:36.160 --> 0:27:36.910

Kim Knowles

Get agenda.

0:27:37.460 --> 0:27:37.900

Kim Knowles

Yeah.

0:27:37.940 --> 0:27:39.470

Kim Knowles

Well, tomorrow's March, OK.

0:27:35.490 --> 0:27:39.730

Alexandria Cedergren

Of March, March 31st, yeah.

0:27:43.870 --> 0:27:48.420

Kim Knowles

And as Jen pointed out last time, the plan allows for two years.

0:27:49.150 --> 0:27:51.890

Kim Knowles

What's the plan? Because.

0:27:51.550 --> 0:27:51.990

Alexandria Cedergren

So.

0:27:54.110 --> 0:28:5.180

Kim Knowles

I think this years I think this could use serious adjustment like that's not the question being posed, but I think we have to ask our, I think that's what we have to ask like, should we keep doing this?

0:28:5.190 --> 0:28:6.150

Kim Knowles  
Should we change it?

0:28:6.160 --> 0:28:7.440

Kim Knowles  
And what are we gonna have that meeting?

0:28:8.450 --> 0:28:9.410

Kim Knowles  
So what is the plan?

0:28:10.960 --> 0:28:20.290

Alexandria Cedergren  
So I do have a slide on that as well, but there is a plan to have a stakeholder feedback period in order to address proposed changes.

0:28:20.900 --> 0:28:23.530

Alexandria Cedergren  
It is written in the plan.

0:28:23.540 --> 0:28:27.450

Alexandria Cedergren  
The IPA is 2024 long term plan that there will be a second year of both of these pilots.

0:28:27.460 --> 0:28:31.30

Alexandria Cedergren  
So yes, we absolutely agree.

0:28:31.40 --> 0:28:37.90

Alexandria Cedergren  
We want to have further opportunities for you all to comment and give feedback on the design of the pilot.

0:28:37.100 --> 0:28:42.770

Alexandria Cedergren  
So and yes, you are anticipating a portion of this presentation, Kim.

0:28:44.490 --> 0:28:44.950

Kim Knowles  
Thank you.

0:28:45.510 --> 0:28:47.330

Alexandria Cedergren  
Yes, thank you, Laurie, go ahead.

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0:28:51.390 --> 0:28:52.90

Kim Knowles  
You did not.

0:28:58.540 --> 0:28:58.760

Laurie Fields  
OK.

0:28:59.750 --> 0:29:0.390

Laurie Fields  
Can you hear me now?

0:29:1.80 --> 0:29:1.190

Alexandria Cedergren  
Yes.

0:29:2.30 --> 0:29:2.530

Laurie Fields  
OK.

0:29:2.540 --> 0:29:4.500

Laurie Fields  
Sorry, sorry, I forgot I turned my camera on.

0:29:4.510 --> 0:29:5.660

Laurie Fields  
Forgot to turn the microphone on.

0:29:7.540 --> 0:29:8.970

Laurie Fields  
When is there any?

0:29:11.580 --> 0:29:12.170

Laurie Fields  
Process.

0:29:12.180 --> 0:29:21.790

Laurie Fields  
I know in working with folks applying for various benefits a lot of times if someone qualifies for LIHEAP, they qualify for other things and they don't have to.

0:29:21.850 --> 0:29:29.750

Laurie Fields  
Do we use kind of that duplication that if you already qualify for this, we know you qualify, so you just have to submit that as opposed to going through the whole process?

0:29:31.160 --> 0:29:36.180

Alexandria Cedergren  
So that is so LIHEAP and other third party programs snap, Medicaid.

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0:29:36.190 --> 0:29:54.620

Alexandria Cedergren

Those are all part of one of the verification methods, so yes, it is I I'm not fully involved in the the process of verifying, but I think it is probably one of the easier ones because they we know that they are in most cases directly eligible if they're eligible, they're eligible for those and we are.

0:29:54.630 --> 0:30:4.510

Alexandria Cedergren

That's one of the things we are trying to do is start to partner a little bit more with Community Action agencies to see how we can start to reach their residents as well.

0:30:5.670 --> 0:30:5.930

Laurie Fields

OK.

0:30:6.10 --> 0:30:6.340

Alexandria Cedergren

Really.

0:30:6.800 --> 0:30:7.480

Alexandria Cedergren

Yeah.

0:30:7.610 --> 0:30:8.50

Alexandria Cedergren

Thanks, Lori.

0:30:9.290 --> 0:30:10.290

Alexandria Cedergren

E Yvonne, go ahead.

0:30:11.890 --> 0:30:13.460

Yvonne

Yeah, I think I might have had that twice.

0:30:13.470 --> 0:30:18.580

Yvonne

My apologies related to the drop off that's had that's happening there.

0:30:18.590 --> 0:30:25.880

Yvonne

Is there a pattern with the request of information or how that additional information is being requested?

0:30:26.130 --> 0:30:29.910

Yvonne

Do you think there's there's something there that would help us get more context?

0:30:31.450 --> 0:30:40.320

Alexandria Cedergren

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So all of our requests for further information comes through an email and it's typically to set up in terms of the credit reporting agency.

0:30:40.330 --> 0:30:49.780

Alexandria Cedergren

It's time to set up just a short call to get sensitive information over the phone because we don't want to have anything sent electronically with sensitive information.

0:30:51.80 --> 0:30:53.740

Alexandria Cedergren

So that's how we follow up with the customers.

0:30:54.280 --> 0:31:0.790

Alexandria Cedergren

I'm in terms of there are times when it's a third party program that they're submitting like LIHEAP.

0:31:0.840 --> 0:31:8.190

Alexandria Cedergren

If they don't have the opportunity to send an upload that information immediately with the form, then we may need to follow up.

0:31:8.200 --> 0:31:13.580

Alexandria Cedergren

Or maybe there are some other areas of the form that just weren't fully filled out that we need to follow up for so.

0:31:15.980 --> 0:31:17.570

Alexandria Cedergren

I know I have some of this information.

0:31:17.580 --> 0:31:27.420

Alexandria Cedergren

I think typically it's the credit reporting agency where people are are not following up about that setting up that call for the their information.

0:31:29.60 --> 0:31:29.320

Yvonne

OK.

0:31:28.980 --> 0:31:29.410

Alexandria Cedergren

Umm.

0:31:29.940 --> 0:31:43.350

Alexandria Cedergren

So yeah, I think we're we're trying to think about ways to maybe set expectations for the residents so that they know exactly after that form what is to come, because I think that could be a big piece of it.

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0:31:47.480 --> 0:31:47.840

Yvonne

Thank you.

0:31:48.270 --> 0:31:48.900

Alexandria Cedergren

Yeah.

0:31:48.960 --> 0:31:52.311

Alexandria Cedergren

Thanks for the question i.e.

0:31:52.410 --> 0:31:52.760

Kim Knowles

Yeah.

0:31:52.770 --> 0:31:58.550

Kim Knowles

So in terms of #2 and I, it generally don't have that problem.

0:31:58.910 --> 0:32:15.200

Kim Knowles

Umm, but we do have this one and I I I should explain on the grassroots educator and I work, I do a lot of work with habitat homeowners and there's this one guy who clearly qualifies and he just can't get over that hump.

0:32:16.340 --> 0:32:19.70

Kim Knowles

There's just like so much handled thing and so much hand holding.

0:32:26.620 --> 0:32:26.790

Alexandria Cedergren

Yeah.

0:32:19.80 --> 0:32:27.990

Kim Knowles

And then you give up and then you go back like, that's not very helpful, but it's just a lot of hand holding, you know and polling hand polling.

0:32:29.120 --> 0:32:29.560

Alexandria Cedergren

Yeah.

0:32:29.570 --> 0:32:31.510

Alexandria Cedergren

No, I think that's so go ahead, Evan.

0:32:29.560 --> 0:32:50.800

Yvonne

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I think every I just connected to that because I my background is in HUD and and and doing certainly been involved in income verifications and things that nature and and that there's there's not the same comfort level with using computers and you know things like that going back and forth with email keeping track of all of it.

0:32:52.60 --> 0:32:56.160

Yvonne

And so and I I'm a GED tutor, I have the same I have.

0:32:56.170 --> 0:33:8.710

Yvonne

I have similar umm our breaks with the people that I serve with, you know, getting follow up and responding to emails and it might be months later, but or or even weeks later.

0:33:8.720 --> 0:33:16.290

Yvonne

But just just continuing to follow up with them helps too, because then they know that you're not going anywhere and that you're there for them.

0:33:16.300 --> 0:33:17.840

Yvonne

And so that's that.

0:33:17.850 --> 0:33:19.800

Yvonne

That's worked well for me too.

0:33:20.830 --> 0:33:21.990

Kim Knowles

Telephone, telephone.

0:33:25.90 --> 0:33:25.370

Yvonne

Yeah.

0:33:25.230 --> 0:33:26.780

Alexandria Cedergren

Thank yeah.

0:33:26.850 --> 0:33:27.120

Alexandria Cedergren

Yeah.

0:33:27.130 --> 0:33:28.220

Alexandria Cedergren

Thank you for that feedback.

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0:33:29.510 --> 0:33:29.860

Alexandria Cedergren  
Yeah.

0:33:29.870 --> 0:33:31.890

Alexandria Cedergren  
I think the follow ups definitely are big piece of it.

0:33:33.220 --> 0:33:33.960

Alexandria Cedergren  
Marsha, go ahead.

0:33:35.220 --> 0:33:37.370

Marsha Belcher Community Action Partnership of LC (Guest)  
Yes, I'm a Marsha.

0:33:37.380 --> 0:33:48.610

Marsha Belcher Community Action Partnership of LC (Guest)  
I am a grassroots educator, but I'm also with the Community Action agency and this may just be a suggestion with those of you who are working with LIHEAP recipients.

0:33:49.80 --> 0:34:7.310

Marsha Belcher Community Action Partnership of LC (Guest)  
We have a universal form that uh LIHEAP applicants can or cannot sign, but if they choose to sign, it gives the agency permission to share their application data that they've submitted with LIHEAP.

0:34:7.320 --> 0:34:13.410

Marsha Belcher Community Action Partnership of LC (Guest)  
With our other programs and so we just added a Community Action.

0:34:13.560 --> 0:34:22.610

Marsha Belcher Community Action Partnership of LC (Guest)  
We've we've added Illinois solar for all as one of the boxes they can check to give us permission to share their information with that program.

0:34:22.960 --> 0:34:42.150

Marsha Belcher Community Action Partnership of LC (Guest)  
So that can save a lot of steps and a lot of privacy because they're Comed bill their income statements, they won't have to resend that to people they don't know, they don't have to resend it a second, third, fourth time and they can work directly with the Community Action Agency.

0:34:44.430 --> 0:34:49.380

Marsha Belcher Community Action Partnership of LC (Guest)  
And we have already had the permission to share their documents with Illinois solar for all.

0:34:49.390 --> 0:34:51.200

Marsha Belcher Community Action Partnership of LC (Guest)  
So that's just an idea to help.

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0:34:52.270 --> 0:34:53.320

Kim Knowles  
Muslim, yeah.

0:34:54.520 --> 0:34:55.560

Alexandria Cedergren  
Thank you, Marsha.

0:34:55.630 --> 0:34:56.680

Alexandria Cedergren  
Yeah, that's great to hear.

0:34:57.70 --> 0:35:4.900

Alexandria Cedergren  
And we'll definitely have to connect more on coordinating with Community Action agencies with ILSFA to get those participants through.

0:35:6.290 --> 0:35:15.70

Alexandria Cedergren  
All right, I'm going to move us forward to the home repairs pilot to give kasha the floor and this last bit of our presentation.

0:35:15.330 --> 0:35:16.320

Alexandria Cedergren  
So cash it, take it away.

0:35:17.30 --> 0:35:17.800

Kasia Machaj  
Awesome.

0:35:17.810 --> 0:35:18.960

Kasia Machaj  
Thank you Ali.

0:35:19.30 --> 0:35:20.300

Kasia Machaj  
Umm hi everyone.

0:35:20.310 --> 0:35:21.400

Kasia Machaj  
My name is Kasha.

0:35:21.410 --> 0:35:23.510

Kasia Machaj  
I'm a senior associate on the team.

0:35:24.90 --> 0:35:28.120

Kasia Machaj  
I primarily work on the home repairs and upgrades pilot.

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0:35:28.680 --> 0:35:30.250

Kasia Machaj  
Next slide, Allie.

0:35:34.90 --> 0:35:34.830

Kasia Machaj  
Awesome.

0:35:35.190 --> 0:35:40.100

Kasia Machaj  
Ohh I can actually yeah I can navigate my own slides.

0:35:40.110 --> 0:35:42.800

Kasia Machaj  
Sorry, I forgot about that.

0:35:43.650 --> 0:35:48.670

Kasia Machaj  
OK, so I will be for this portion of the meeting.

0:35:48.680 --> 0:35:52.20

Kasia Machaj  
I'm going to go over an overview of the pilot.

0:35:52.30 --> 0:35:52.250

Kasia Machaj  
Umm.

0:35:52.260 --> 0:35:54.530

Kasia Machaj  
Including the purpose and goals of the pilot.

0:35:54.640 --> 0:35:57.750

Kasia Machaj  
And then I'll go into some current trends we've seen thus far.

0:35:57.760 --> 0:36:3.360

Kasia Machaj  
And then I'll end with some takeaways and learnings we've gathered from the pilot thus far.

0:36:6.880 --> 0:36:19.50

Kasia Machaj  
OK, so to start off the purpose of the pilot is to address the need for electrical and or roof repairs that are a precondition for solar installations within ILSFA.

0:36:19.660 --> 0:36:27.490

Kasia Machaj  
As the IPA recognizes that income, eligible residents are more likely to face this challenge to participation.

0:36:28.80 --> 0:36:43.920

Kasia Machaj

So this pilot tries to connect participants to external funding for their home repairs, and then if that's unavailable, provides additional incentives for AV S to complete the needed roof and electrical repairs.

0:36:47.220 --> 0:36:56.290

Kasia Machaj

And then to go over some of the goals of the pilot, I'm so one it's to increase participation in the residential solar small sub program.

0:36:57.120 --> 0:37:18.600

Kasia Machaj

Two is to gather information from approved vendors on the frequency and extent of needed home repairs within ILSFA and then three, as this is a pilot program, a big part of what we're trying to learn is best practices for addressing home repair needs within ILSFA in order to increase participation in the program.

0:37:19.340 --> 0:37:22.620

Kasia Machaj

So we know there's a need for home repairs.

0:37:22.810 --> 0:37:25.500

Kasia Machaj

So what are the best ways to address that?

0:37:25.990 --> 0:37:37.240

Kasia Machaj

We know that external funding does exist out there, but part of this pilot is beginning to understand how accessible these programs are for participants.

0:37:37.310 --> 0:37:39.660

Kasia Machaj

How much external funding is out there?

0:37:39.810 --> 0:37:43.460

Kasia Machaj

What are the processes like for applying for external funding?

0:37:44.230 --> 0:37:49.670

Kasia Machaj

What sort of information do the participants need in order to apply for external funding?

0:37:50.600 --> 0:38:8.150

Kasia Machaj

And that sort of information and then building relationships with other programs that offer home repair programs at the local, state and federal level and then learning and figuring out what are the best ways to organize this information and communicate it effectively to participants.

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0:38:8.850 --> 0:38:9.320

Kasia Machaj  
Umm.

0:38:9.620 --> 0:38:12.440

Kasia Machaj  
And they'll, you know, so it's the least overwhelming for them.

0:38:13.840 --> 0:38:24.750

Kasia Machaj  
And then understanding and the experiences and challenges that participants face when they seek external home repairs and learning the best ways that we can support them.

0:38:28.100 --> 0:38:40.530

Kasia Machaj  
So what we've like implemented so far in order to achieve the purpose and goals that we're in the previous slides as a quick overview.

0:38:40.540 --> 0:38:43.370

Kasia Machaj  
So we talked about external funding.

0:38:43.380 --> 0:38:47.680

Kasia Machaj  
So we've done some research and outreach and this is a continuous process.

0:38:47.690 --> 0:38:57.880

Kasia Machaj  
We're continuing research and outreach and two external funding programs that have created an external funding document that we've been updating periodically.

0:38:58.270 --> 0:39:5.60

Kasia Machaj  
That document is posted on our website and we also created a specific Carbondale, Marion.

0:39:5.640 --> 0:39:10.410

Kasia Machaj  
Uh, like document in response to the heavy need for home repairs within bright NEIGHBORHOODS?

0:39:11.480 --> 0:39:18.890

Kasia Machaj  
Umm, we've also created a marketing Flyers for the pilot on recently finalized a Spanish version.

0:39:19.310 --> 0:39:26.390

Kasia Machaj  
And then we've also created some resources for the AVS to help them move through the process within the portal.

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0:39:26.740 --> 0:39:33.840

Kasia Machaj

And then the last four bullets here are what we've implemented to try to get more AVS involved in the pilot.

0:39:35.970 --> 0:39:42.440

Kasia Machaj

OK, so I will pause there and see if there's any questions before we move into current trends.

0:39:45.940 --> 0:39:47.10

Kasia Machaj

Yes, Kim.

0:39:47.590 --> 0:39:51.580

Kim Knowles

Yeah, this one is over at the end of May, alright.

0:39:51.970 --> 0:39:57.340

Kasia Machaj

Uh, so it goes for this program year, which is at the end of May.

0:39:57.350 --> 0:39:59.260

Kasia Machaj

But like Allie mentioned.

0:40:1.60 --> 0:40:6.440

Kasia Machaj

This, like the IPA long term plan, has the pilots in for two years.

0:40:11.170 --> 0:40:11.840

Kasia Machaj

Yes, Marsha.

0:40:11.910 --> 0:40:12.60

Kasia Machaj

Yeah.

0:40:13.300 --> 0:40:19.240

Marsha Belcher Community Action Partnership of LC (Guest)

I just learned this week actually that the CDBG program in Waukegan.

0:40:21.40 --> 0:40:28.560

Marsha Belcher Community Action Partnership of LC (Guest)

Add does require a lien on the homeowners home.

0:40:28.720 --> 0:40:33.60

Marsha Belcher Community Action Partnership of LC (Guest)

I'm wondering is that true for the other programs that you're working with?

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0:40:34.260 --> 0:40:45.130

Kasia Machaj

Umm, some do and some don't, so I don't have the specifics on which external funding sources do require that, but some do and some don't.

0:40:45.960 --> 0:40:46.240

Marsha Belcher Community Action Partnership of LC (Guest)

OK.

0:40:52.930 --> 0:40:53.150

Kasia Machaj

OK.

0:40:53.830 --> 0:41:0.360

Kasia Machaj

I we'll move forward to some current trends, OK.

0:41:0.370 --> 0:41:7.860

Kasia Machaj

So thus far we have two projects with the ohh Marsha, did you still have another question?

0:41:8.530 --> 0:41:9.460

Marsha Belcher Community Action Partnership of LC (Guest)

No, I don't, sorry.

0:41:9.270 --> 0:41:10.580

Kasia Machaj

Uh, OK, no, it's OK.

0:41:11.350 --> 0:41:12.140

Kim Knowles

Can I ask?

0:41:12.150 --> 0:41:13.60

Kim Knowles

I'm sorry, I'm sorry.

0:41:12.120 --> 0:41:13.780

Alexandria Cedergren

I think Kim does, yeah.

0:41:14.420 --> 0:41:14.670

Marsha Belcher Community Action Partnership of LC (Guest)

Here.

0:41:14.290 --> 0:41:14.710

Kasia Machaj

Oh, sorry.

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0:41:16.30 --> 0:41:18.240

Kim Knowles

So will there be a stakeholder process?

0:41:18.300 --> 0:41:19.450

Kim Knowles

Separate stakeholder process.

0:41:23.980 --> 0:41:25.660

Kasia Machaj

Wait, sorry, can you repeat that, Kim?

0:41:27.390 --> 0:41:28.120

Kim Knowles

At the end.

0:41:28.130 --> 0:41:31.230

Kim Knowles

So this first year pilot ends in May and in May.

0:41:32.200 --> 0:41:35.530

Kim Knowles

Is there a plan for a stakeholder feedback process on the first year?

0:41:36.550 --> 0:41:37.20

Kasia Machaj

Yeah.

0:41:37.30 --> 0:41:41.970

Kasia Machaj

So it's it'll be the same for the bright neighborhoods and the home repairs process.

0:41:41.980 --> 0:41:42.360

Kasia Machaj

So.

0:41:41.690 --> 0:41:42.940

Kim Knowles

Ohh I'd be combined OK.

0:41:43.50 --> 0:41:48.60

Kasia Machaj

So Ali will, yeah, Ali will touch on that at the end of the presentation.

0:41:49.340 --> 0:41:49.620

Kim Knowles

I think.

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0:41:51.570 --> 0:41:51.890

Kasia Machaj  
OK.

0:41:51.900 --> 0:41:56.70

Kasia Machaj  
So we've had two projects thus far with the home repairs pilot.

0:41:56.700 --> 0:42:8.50

Kasia Machaj  
Both are with solar, one is ICC approved but has not started construction and they're asking for a full roof replacement and grounding rods.

0:42:8.200 --> 0:42:13.150

Kasia Machaj  
And then there is another project submitted also by Zoller.

0:42:13.160 --> 0:42:25.70

Kasia Machaj  
But that's in the pre application stage, so the AV basically what that means is the AV hasn't submitted anything but there is the plan for that home to get a panel upgrade.

0:42:29.600 --> 0:42:49.290

Kasia Machaj  
And then as far as how many homeowners we've been working with on the pilot thus far for this pilot year, so we've identified 13 homeowners either through bright neighborhoods or through the general program that would like to participate in the pilot.

0:42:50.160 --> 0:43:5.200

Kasia Machaj  
And as mentioned in the slide before two are in the project pipeline 4 total are from bright neighborhoods all from the carbon Carbondale, Marion area and then an additional 7 are from the general program.

0:43:5.630 --> 0:43:21.510

Kasia Machaj  
So none have been successful in obtaining external funding thus far, and and then I just have a breakdown of kind of the general areas that these folks are located in.

0:43:21.840 --> 0:43:29.310

Kasia Machaj  
And then on the right, it's just a breakdown of these 13 homeowners and like the types of home repairs that they need.

0:43:29.320 --> 0:43:38.190

Kasia Machaj  
So most need some sort of roof repair or replacement, but there's also a heavy need for electrical repairs as well.

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0:43:38.280 --> 0:43:43.890

Kasia Machaj

And then a little bit of both, both needing roof repairs and electrical repairs.

0:43:50.790 --> 0:43:51.220

Kasia Machaj

OK.

0:43:51.650 --> 0:44:5.980

Kasia Machaj

And then as far as outreach and program coordination goes, so like I've mentioned a couple times, we've done some pretty extensive, uh, a research into external funding resources.

0:44:6.570 --> 0:44:9.60

Kasia Machaj

External funding is the first step of the pilot.

0:44:9.70 --> 0:44:22.260

Kasia Machaj

We ask participants to first try to seek external funding and then, if that's not available, then there's, umm, attentional for them to maybe work with an AV to get that home repair covered.

0:44:22.610 --> 0:44:25.490

Kasia Machaj

But so the first step is to seek external funding.

0:44:25.730 --> 0:44:31.140

Kasia Machaj

So, umm, we've compiled a list into the external funding document.

0:44:31.390 --> 0:44:36.960

Kasia Machaj

We updated that in November of 2023 or and are in the midst of updating it again.

0:44:37.90 --> 0:45:3.350

Kasia Machaj

So the version that's on the website right now will be updated very shortly, so it's slightly outdated at this point, and that list that is up on the website has 25 unique programs listed and for each program that's listed we've included bless you, we've included a brief description of the program and the geographic area that the program serves.

0:45:3.650 --> 0:45:23.710

Kasia Machaj

Any eligibility information we've been able to gather and whether or not there is a waitlist, the website link, if there is one, and then contact information for the participant to reach out to the program at the time of the release, a ton of the programs had active waitlists.

0:45:23.720 --> 0:45:32.120

Kasia Machaj

But again, that's a slightly outdated at this point and we are in the middle of trying to gather more information on the specifics of the waitlist.

0:45:32.130 --> 0:45:33.740

Kasia Machaj

So like how long is the waitlist?

0:45:35.560 --> 0:45:45.250

Kasia Machaj

And again, there's a specific Carbondale area document that we published with six programs and additional updates are expected this month.

0:45:45.260 --> 0:46:0.10

Kasia Machaj

And then one more time either in April or of May and then as part of the research and outreach for the external funding, we've done outreach to over 80 different organizations working on home repairs.

0:46:0.330 --> 0:46:2.610

Kasia Machaj

And I've listed a few here.

0:46:6.450 --> 0:46:9.180

Kasia Machaj

OK, I will pause briefly for any questions.

0:46:9.190 --> 0:46:9.900

Kasia Machaj

Yes, Kim.

0:46:13.210 --> 0:46:14.300

Kim Knowles

Can you remind me?

0:46:14.370 --> 0:46:16.180

Kim Knowles

So they have it.

0:46:17.200 --> 0:46:22.270

Kim Knowles

When is the burden on them to show they can't receive external funding?

0:46:22.280 --> 0:46:24.470

Kim Knowles

And then they can go into this program.

0:46:26.80 --> 0:46:26.470

Kim Knowles

That is.

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0:46:25.580 --> 0:46:40.890

Kasia Machaj

So yeah, so when a homeowner reaches out saying that they need home repairs or the call center lets us know that they need home repairs, I directly contact the homeowner and then I work it out between them.

0:46:40.900 --> 0:46:43.960

Kasia Machaj

If they'd rather reach out, or if they'd rather me reach out.

0:46:44.500 --> 0:46:48.320

Kasia Machaj

Umm, sometimes they would rather do that work and then you know.

0:46:48.330 --> 0:46:49.790

Kasia Machaj

But sometimes they're like, can you?

0:46:49.800 --> 0:46:52.130

Kasia Machaj

So it depends on what they wanna do.

0:47:0.20 --> 0:47:5.980

Kasia Machaj

OK, I will try to move quickly through some, yes.

0:47:3.940 --> 0:47:7.250

Schmidt, Jennifer M.

El touched it and we're just real quick.

0:47:7.360 --> 0:47:17.450

Schmidt, Jennifer M.

Would you be able to share a little bit more about how you're supporting a participants that are trying to access this pilot?

0:47:18.550 --> 0:47:19.0

Kasia Machaj

Yes.

0:47:19.70 --> 0:47:33.860

Kasia Machaj

So like I mentioned, once I become aware of a homeowner that is seeking home repairs, I directly contact them and we'll talk through the process with them of first trying to seek external funding.

0:47:34.90 --> 0:47:48.290

Kasia Machaj

And again, I'll ask, here are some external funding resources in this list, depending on where they live, all in the email or on the phone list out the specific ones that are in their geographic area.

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0:47:48.760 --> 0:47:53.450

Kasia Machaj

And then I'll ask like, would you like to reach out to them or I can?

0:47:53.950 --> 0:48:2.310

Kasia Machaj

And then depending on how they wanna move after that, so if they would like me to, then I'll reach out to the specific program.

0:48:2.420 --> 0:48:4.440

Kasia Machaj

I'll see if there's a waitlist or not.

0:48:4.500 --> 0:48:7.670

Kasia Machaj

I'll see if they can get their information and I'll see.

0:48:7.680 --> 0:48:10.170

Kasia Machaj

Kind of like what the application process is like.

0:48:12.90 --> 0:48:12.440

Schmidt, Jennifer M.

Thanks.

0:48:12.450 --> 0:48:32.370

Schmidt, Jennifer M.

I just wanted to show that, you know, you're really working with these customers to try and move them forward in this and and really providing some back end support as well, trying to see what the availability of funding is and and not letting the customer call programs that we know are not accepting.

0:48:33.130 --> 0:48:34.720

Kasia Machaj

Yes, yes, that's a good point.

0:48:34.730 --> 0:48:35.450

Kasia Machaj

Thanks Jen.

0:48:35.500 --> 0:48:44.150

Kasia Machaj

On the external funding document, we have not listed any programs that are not active so or not accepting applications.

0:48:44.160 --> 0:49:0.120

Kasia Machaj

So when I do my research, I ask if they're accepting applications right now and if they're not, then it's not being included in the list because again, yeah, we don't want someone to be running into a brick wall like calling, and they're not even accepting applications.

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0:49:0.190 --> 0:49:11.930

Kasia Machaj

And we're including on there if there is or isn't a wait list, just for awareness for the participant and are trying to get a better understanding of how long these wait lists are.

0:49:16.880 --> 0:49:18.130

Kasia Machaj

Umm OK.

0:49:18.140 --> 0:49:19.530

Kasia Machaj

So some key takeaways?

0:49:20.560 --> 0:49:32.970

Kasia Machaj

And so external funding does exist, but many programs have extensive waitlists, limited availability, and some substantial paperwork involved.

0:49:33.160 --> 0:50:6.950

Kasia Machaj

But like we were just saying, I am trying to help the homeowner as much by offering two calls, write the emails, reach out to these programs and if they need help with any of the paperwork portion, most homeowners of like the 13 that we talked about earlier, most are unable to find external funding either because there's just an extensive waitlist or there just isn't any available funding in their area.

0:50:7.760 --> 0:50:8.290

Kasia Machaj

Umm.

0:50:8.600 --> 0:50:27.570

Kasia Machaj

And then some programs are only open for a limited time, so the city of Peoria has a great roof program, but it's only open from January 16 through February 9th, and then the City of Chicago has open registration right now for a roof and porch repair program.

0:50:27.630 --> 0:50:30.570

Kasia Machaj

But it's only open at for this limited time.

0:50:30.640 --> 0:50:31.140

Kasia Machaj

Yes, Kim.

0:50:33.50 --> 0:50:39.560

Kim Knowles

Still not clear, like what level of proof they have to meet in order to then.

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0:50:40.240 --> 0:50:41.980

Kasia Machaj  
Ohh, got it.

0:50:39.610 --> 0:50:42.20

Kim Knowles  
OK, we can put this in the pilot, you know.

0:50:41.990 --> 0:50:42.920

Kasia Machaj  
Got it. Got it.

0:50:43.170 --> 0:50:44.20

Kasia Machaj  
I see what you're saying.

0:50:44.930 --> 0:50:45.100

Kim Knowles  
OK.

0:50:44.30 --> 0:50:52.980

Kasia Machaj  
Sorry, so they just have to if it's the homeowner that's reaching out, they just have to, like, show some sort of email.

0:50:52.990 --> 0:50:55.410

Kasia Machaj  
Like there's a waitlist that's X amount of years.

0:50:55.450 --> 0:50:58.760

Kasia Machaj  
Or they've reached out, you know, two times.

0:50:58.770 --> 0:51:1.360

Kasia Machaj  
And they haven't heard anything within a month.

0:51:3.520 --> 0:51:14.450

Kasia Machaj  
So some sort of written communication, but if there but again I can also do that and I can reach out to the program and if I'm not getting a response then that that's enough.

0:51:19.640 --> 0:51:23.740

Kasia Machaj  
OK, I will move on.

0:51:26.380 --> 0:51:40.110

Kasia Machaj  
And then just quickly, some key takeaways, umm, for the AV side, so you know if there is an external

funding, there may be opportunity to work with an AV as this pilot provides additional incentives to the AVS.

0:51:40.720 --> 0:51:45.450

Kasia Machaj

So AV involvement is required for that portion of the pilot.

0:51:45.640 --> 0:51:58.480

Kasia Machaj

So we've been trying to do outreach to AVS through office hours, targeted outreach and then we also sent out a survey to the Avs within ILSFA to try to get them on board.

0:52:1.100 --> 0:52:8.420

Kasia Machaj

But some have cited increased risks, upfront costs and added administration and personnel barriers.

0:52:10.920 --> 0:52:12.550

Kasia Machaj

As barriers to participation.

0:52:14.450 --> 0:52:14.960

Kasia Machaj

Umm.

0:52:15.50 --> 0:52:21.850

Kasia Machaj

And then this slide just kind of talks about what's happening for the rest of PY 6.

0:52:21.860 --> 0:52:23.410

Kasia Machaj

So what do we still want to address?

0:52:23.640 --> 0:52:25.510

Kasia Machaj

Try to bring in more Avs.

0:52:25.840 --> 0:52:37.900

Kasia Machaj

Try to continue exploring external funding, working with homeowners directly, and then continuing to strengthen program coordination with other agencies.

0:52:38.60 --> 0:52:42.30

Kasia Machaj

And then meeting one on one with ABS to get them on board.

0:52:47.200 --> 0:53:3.990

Kasia Machaj

And then this last slide for the home repairs portion, UM are just are there any other state, federal and

nonprofit programs that have home repair funding that you're all aware of that you think we should add to the external funding document?

0:53:4.180 --> 0:53:12.380

Kasia Machaj

And then are there any other ways we can help spread the word about the pilot to AV's and to get them involved within this program year?

0:53:16.600 --> 0:53:18.700

Kasia Machaj

And then I do know where at 2:00 o'clock.

0:53:22.90 --> 0:53:22.630

Kasia Machaj

Yes, Kim.

0:53:25.370 --> 0:53:35.500

Kim Knowles

I think we have to acknowledge the very real underlying problem is that there are, we're down to one approved vendor in the Illinois solar for official program.

0:53:37.280 --> 0:53:45.190

Kim Knowles

So like that is a huge underlying problem, so I don't know how you're gonna get other AV S who are not even in the program yet to come in and do this.

0:53:45.200 --> 0:53:47.370

Kim Knowles

Pilot, there's something.

0:53:49.610 --> 0:53:50.480

Kasia Machaj

Yes, we are.

0:53:50.490 --> 0:53:52.750

Kasia Machaj

You speaking on solar or?

0:53:53.500 --> 0:54:2.90

Kim Knowles

Solar is the only only approved vendor currently doing projects and submitting projects in the residential program.

0:54:3.10 --> 0:54:4.670

Kim Knowles

Nelnet is on hold.

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0:54:4.870 --> 0:54:6.450

Kim Knowles

Sunrun is an indefinite hold.

0:54:8.860 --> 0:54:9.730

Kim Knowles

And that's all we got.

0:54:9.740 --> 0:54:11.860

Kim Knowles

I heard about it some other one, but they're not.

0:54:13.740 --> 0:54:14.750

Kim Knowles

I I forget the name.

0:54:14.760 --> 0:54:20.120

Kim Knowles

Maybe one of you knows, but they don't have an offer at the moment.

0:54:23.80 --> 0:54:28.670

Kasia Machaj

Umm, so I know that none of the AV S have any offers at this moment.

0:54:29.580 --> 0:54:39.430

Kasia Machaj

Ali, I don't know if you can jump in here, but umm, there are the like the bright neighborhoods AV S that are participating in the residential.

0:54:39.630 --> 0:54:44.250

Kasia Machaj

There are like other AV that are participating in residential.

0:54:46.370 --> 0:54:56.960

Alexandria Cedergren

Yeah, unfortunately at this time, the bright neighborhoods AV S are not participating in the home repairs pilot just due to some of the barriers.

0:54:56.970 --> 0:55:9.450

Alexandria Cedergren

That cash are just mentioned and they are small and emerging businesses and can't at this time take on those additional upfront cost for to complete these projects and the additional administrative costs.

0:55:9.460 --> 0:55:11.300

Alexandria Cedergren

So yes, I can.

0:55:11.310 --> 0:55:31.810

Alexandria Cedergren

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I think you have a pose, a great question of just the overall picture of the AV availability, and that's something that I think at this time you know, we're definitely taking that back to see what we can do because that's kind of a program consideration too.

0:55:34.740 --> 0:55:42.250

Alexandria Cedergren

And so, you know, right now a lot of what cashes just, you know trying to do is reaching out to AVS.

0:55:42.560 --> 0:56:3.570

Alexandria Cedergren

Uh, about the current program year and how maybe why they wouldn't be willing to participate and continue to hear from other ones that haven't or haven't responded to the survey that she's sent out just to keep learning from them so that we can better take feedback to improve the design for that for future, the future of the pilot.

0:56:4.400 --> 0:56:8.990

Alexandria Cedergren

So unfortunately I don't have a great, I think or an easy answer for you right now.

0:56:9.560 --> 0:56:10.90

Kim Knowles

Well, I don't.

0:56:10.100 --> 0:56:18.960

Kim Knowles

I'm not looking for an answer, I'm just looking to raise awareness that it's not just that the Avs aren't participating in the pilot.

0:56:19.130 --> 0:56:20.940

Kim Knowles

The AV's aren't participating in the program.

0:56:21.940 --> 0:56:26.920

Kim Knowles

The Illinois overall residential program, large arsenal, what will our?

0:56:31.840 --> 0:56:32.100

Kim Knowles

Yeah.

0:56:32.580 --> 0:56:32.700

Alexandria Cedergren

Yes.

0:56:36.370 --> 0:56:37.730

Alexandria Cedergren

Anything else for kasha?

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0:56:41.970 --> 0:56:44.510

Alexandria Cedergren

All right, I know we're a little past 2:00 o'clock.

0:56:44.520 --> 0:56:49.630

Alexandria Cedergren

I do have a few items just to to close this out.

0:56:49.960 --> 0:56:54.190

Alexandria Cedergren

If anything comes up again or I'll, I'll touch on the feedback at the end of this.

0:56:54.200 --> 0:56:59.550

Alexandria Cedergren

But as we've both mentioned already a few times, we are preparing for program year seven.

0:56:59.560 --> 0:57:6.400

Alexandria Cedergren

So there will be a public release, a release of a public report for both of the pilots showing our findings from this first year.

0:57:7.970 --> 0:57:24.120

Alexandria Cedergren

Along with that stakeholder feedback proposal for you all to respond to, provide your feedback and comments on some change or proposed updates to the pilots, and you can expect that late spring early summer.

0:57:24.130 --> 0:57:32.920

Alexandria Cedergren

So we will keep you all posted on that, but there will be a period of for stakeholder feedback that is something that we all on the program team value very much so.

0:57:32.930 --> 0:57:41.170

Alexandria Cedergren

So I will keep you all posted on that and then we are expecting to relaunch both of these pilots at sometime this summer as well.

0:57:41.180 --> 0:57:48.430

Alexandria Cedergren

So a lot is to come and we will keep you posted as we know as we know more.

0:57:51.440 --> 0:57:57.910

Alexandria Cedergren

All right, just to close out, I do have a few poll questions for you all you know as.

0:58:0.180 --> 0:58:10.240

Alexandria Cedergren

Can we kind of mentioned earlier we want to make sure that we're we're gathering feedback the best way from you all and and continue to improve the advisory committee to use this time the best we can.

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0:58:10.250 --> 0:58:17.100

Alexandria Cedergren

So I'm going to launch this first one for the your preferred time of day for meeting.

0:58:20.70 --> 0:58:22.130

Alexandria Cedergren

If you can, please select your answer.

0:58:39.600 --> 0:58:39.900

Alexandria Cedergren

Whoops.

0:58:40.610 --> 0:58:41.450

Kim Knowles

Do we just pick one?

0:58:42.290 --> 0:58:45.10

Alexandria Cedergren

Yeah, I I'm sorry.

0:58:45.20 --> 0:58:48.730

Alexandria Cedergren

I did not make this multiple response.

0:58:48.740 --> 0:58:53.940

Alexandria Cedergren

Unfortunately, I think that was my I should have done that beforehand.

0:58:56.850 --> 0:58:58.70

Kim Knowles

It's OK we got 100%.

0:58:59.570 --> 0:59:0.300

Alexandria Cedergren

2 responses.

0:58:59.950 --> 0:59:1.710

Marsha Belcher Community Action Partnership of LC (Guest)

Is the poll in the chat?

0:59:2.900 --> 0:59:3.20

Kim Knowles

Yes.

0:59:2.800 --> 0:59:3.520

Marsha Belcher Community Action Partnership of LC (Guest)

Where's the poem?

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0:59:5.620 --> 0:59:8.980

Alexandria Cedergren

I'm it should have popped up on your screen. I believe.

0:59:9.270 --> 0:59:10.110

Schmidt, Jennifer M.

It's in the chat.

0:59:10.700 --> 0:59:10.930

Kim Knowles

And then.

0:59:9.440 --> 0:59:11.270

Alexandria Cedergren

Uh, OK, it doesn't.

0:59:11.310 --> 0:59:15.170

Alexandria Cedergren

OK, I think it looks differently for me since I'm driving the poll.

0:59:16.420 --> 0:59:17.0

Marsha Belcher Community Action Partnership of LC (Guest)

OK.

0:59:17.960 --> 0:59:20.490

Alexandria Cedergren

Umm, I'm going to.

0:59:20.860 --> 0:59:28.210

Alexandria Cedergren

If they're in the chat, then I will launch the rest of them so that you all can just kind of move through them, hopefully.

0:59:34.690 --> 0:59:36.930

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

For those of us on the phone, what was the question?

0:59:39.110 --> 0:59:43.480

Alexandria Cedergren

So the first question was your preferred time of day for a committee meeting.

0:59:44.110 --> 0:59:49.910

Alexandria Cedergren

So we have kind of that morning the early afternoon, late afternoon and then Evening Times.

0:59:51.650 --> 0:59:52.60

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

OK.

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0:59:53.980 --> 0:59:54.540

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

Thank you.

0:59:55.0 --> 0:59:56.160

Alexandria Cedergren

Yes, thank you.

1:0:0.120 --> 1:0:5.670

Alexandria Cedergren

And then we have your preference for meeting virtually your, or if you would like in person meetings.

1:0:8.460 --> 1:0:17.270

Alexandria Cedergren

Umm I am also asking again and I will probably follow up anyways over email, but about the subcommittees we do have.

1:0:18.300 --> 1:0:23.660

Alexandria Cedergren

Uh, I will probably just uh, look at, look through those again since.

1:0:25.920 --> 1:0:33.610

Alexandria Cedergren

From the the the groups I made last year, but so I will probably follow up with you all outside of this meeting as well.

1:0:33.660 --> 1:0:36.210

Alexandria Cedergren

Once we finalize those.

1:0:41.950 --> 1:0:45.360

Alexandria Cedergren

And the last one is kind of a free response.

1:0:45.370 --> 1:0:46.220

Alexandria Cedergren

I hope this works.

1:0:46.230 --> 1:0:50.740

Alexandria Cedergren

I've never used this type of pull, but focuses on learning opportunities.

1:0:50.750 --> 1:1:1.120

Alexandria Cedergren

If you wanna include format options, I think Kim, that's something you would like to include or Kim, if there's a suggestion on meeting format that you want to just throw in the chat for us.

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1:1:1.240 --> 1:1:5.760

Alexandria Cedergren

Umm we can also take that back.

1:1:10.350 --> 1:1:12.970

Alexandria Cedergren

And we'll have your comment from earlier as well in the recording.

1:1:19.410 --> 1:1:19.980

Alexandria Cedergren

All right.

1:1:22.100 --> 1:1:22.290

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

In.

1:1:25.660 --> 1:1:26.670

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

I'm sorry.

1:1:26.890 --> 1:1:27.200

Alexandria Cedergren

And.

1:1:27.80 --> 1:1:28.60

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

This is Jean.

1:1:28.200 --> 1:1:31.850

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

I struggled in updating my Microsoft Teams.

1:1:32.100 --> 1:1:33.450

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

This is the preferred way.

1:1:33.460 --> 1:1:35.220

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

Maybe also consider zoom.

1:1:36.170 --> 1:1:36.340

Kim Knowles

And.

1:1:38.880 --> 1:1:40.700

Alexandria Cedergren

Yes, I can.

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1:1:41.160 --> 1:1:45.580

Alexandria Cedergren

I can work with zoom if that's a preferred format for you all.

1:1:45.710 --> 1:1:47.400

Alexandria Cedergren

Umm, we can.

1:1:47.530 --> 1:1:48.910

Alexandria Cedergren

Yeah, I can consider that as well.

1:1:50.740 --> 1:1:51.220

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

Thank you.

1:1:50.880 --> 1:1:51.430

Alexandria Cedergren

E Yvonne.

1:1:51.720 --> 1:1:52.330

Alexandria Cedergren

Yeah, I know.

1:1:52.340 --> 1:1:53.90

Alexandria Cedergren

No problem B.

1:1:53.100 --> 1:1:53.750

Alexandria Cedergren

Thanks, Yvonne.

1:1:53.760 --> 1:1:53.980

Alexandria Cedergren

Go ahead.

1:1:55.270 --> 1:1:57.780

Yvonne

Can you tell me what the rest of Line 2 says?

1:2:0.640 --> 1:2:1.20

Alexandria Cedergren

Ohh.

1:1:57.790 --> 1:2:1.960

Yvonne

I can only see coordination with and I'm not sure how to with the full view.

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1:2:3.200 --> 1:2:4.880

Alexandria Cedergren

Yes, actually, let me go back.

1:2:4.890 --> 1:2:9.120

Alexandria Cedergren

So this is on a slide too coordination with CA as and LIHEAP energy efficiency programs.

1:2:9.110 --> 1:2:9.530

Yvonne

Thank you.

1:2:11.160 --> 1:2:12.680

Alexandria Cedergren

You're welcome and that's.

1:2:14.130 --> 1:2:16.340

Alexandria Cedergren

Umm, thank you, Laurie.

1:2:16.350 --> 1:2:17.160

Alexandria Cedergren

Yeah, that's good to know.

1:2:17.170 --> 1:2:17.900

Alexandria Cedergren

That's good feedback.

1:2:22.260 --> 1:2:25.220

Yvonne

I don't actually see the energy sovereignty.

1:2:27.440 --> 1:2:33.80

Alexandria Cedergren

Oh shoot, I so it should be the last one that should be energy sovereignty implementation.

1:2:33.90 --> 1:2:34.600

Alexandria Cedergren

That is my mistake I've.

1:2:35.770 --> 1:2:36.350

Alexandria Cedergren

Uh.

1:2:36.880 --> 1:2:38.130

Yvonne

It says energy efficiency.

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1:2:38.140 --> 1:2:39.20

Yvonne

OK, alright, cool.

1:2:38.670 --> 1:2:40.850

Alexandria Cedergren

Yeah, that's my mistake.

1:2:40.860 --> 1:2:41.810

Alexandria Cedergren

I apologize.

1:2:39.860 --> 1:2:42.120

Yvonne

Alright, just wanna know what I'm voting for here.

1:2:42.300 --> 1:2:44.50

Alexandria Cedergren

Yeah, I apologize.

1:2:44.60 --> 1:2:47.70

Alexandria Cedergren

Yes, that last one should be energy sovereignty implementation.

1:2:49.820 --> 1:2:52.950

Alexandria Cedergren

Just should have proofread my own polls.

1:2:56.800 --> 1:2:57.630

Alexandria Cedergren

Alright.

1:2:58.200 --> 1:3:1.550

Alexandria Cedergren

And I believe this last one will give me kind of all of those responses.

1:3:1.560 --> 1:3:6.270

Alexandria Cedergren

And then what you're seeing and the results is like a word cloud or whatever they're called.

1:3:6.280 --> 1:3:10.940

Alexandria Cedergren

So I don't know if it worked well, but it was the best set teams had for the poll.

1:3:12.90 --> 1:3:12.580

Alexandria Cedergren

All right.

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1:3:12.850 --> 1:3:14.780

Alexandria Cedergren

Well, thank you all for that.

1:3:14.870 --> 1:3:19.80

Alexandria Cedergren

I may follow up just to get some more responses from the rest of the committee as well.

1:3:19.730 --> 1:3:37.40

Alexandria Cedergren

Just some housekeeping, I will send out the recording and transcript once those are uploaded to the website, I will also make sure that you all have that written feedback template that I mentioned at the start of this so that if there's anything outstanding that you weren't able to mention or just comes up later on, you can submit that to us.

1:3:37.270 --> 1:3:41.430

Alexandria Cedergren

And again, just to reiterate what Jen said earlier, that will be public record.

1:3:41.440 --> 1:3:48.810

Alexandria Cedergren

So if there's anything you would want redacted, just be aware of that or just don't include anything you don't want to be publicly known.

1:3:51.800 --> 1:4:7.690

Alexandria Cedergren

And then I will follow up with you all with that feed of feedback summary document that we will draft before we submit that to the IPA to kind of close out this meeting and so that they can receive a more formal document about what we talked about today.

1:4:7.700 --> 1:4:11.110

Alexandria Cedergren

So I will follow up with you all on that before I send that to them.

1:4:13.80 --> 1:4:29.120

Alexandria Cedergren

And some upcoming meetings we are planning to have a subcommittee meeting for the coordination with CA as LIHEAP and energy efficiency programs next month, and then hoping for a subcommittee meeting for the residential sub program and pilots in April.

1:4:30.520 --> 1:4:36.730

Alexandria Cedergren

And I will follow up again with that updated calendar with for you all in that follow up email after today.

1:4:39.540 --> 1:4:41.790

Alexandria Cedergren

And with that, thank you all for joining.

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1:4:41.800 --> 1:4:47.810

Alexandria Cedergren

I appreciate you all taking a little extra time to stick on with us and I look forward to seeing you all on the next meeting.

1:4:48.20 --> 1:4:48.800

Alexandria Cedergren

Have a great day.

1:4:48.810 --> 1:4:50.360

Marsha Belcher Community Action Partnership of LC (Guest)

OK, see you.

1:4:51.430 --> 1:4:51.900

Alexandria Cedergren

Bye.

1:4:51.910 --> 1:4:52.290

Alexandria Cedergren

Thank you.

1:4:51.680 --> 1:4:52.300

Schmidt, Jennifer M.

Thanks to everybody.

1:4:54.160 --> 1:4:54.420

Marisol Luna

Bye.

1:4:55.40 --> 1:4:55.320

Kasia Machaj

Bye bye.

1:4:55.730 --> 1:4:56.50

d13c37e8-c03d-4c41-8ac6-37f6a19b73c2

Bye.