

Advisory Subcommittee Meeting Agenda

April 23, 2024

Introductions (10 mins)

Meeting Structure and Procedures (5 mins)

- Share Agenda
- Review committee purpose and goals
- Topics discussed at the meetings are meant to spur discussion to explore ideas to advise the Agency on updates to the ILSFA program, with a goal of increasing program participation.
- Format and Logistics
- Ground rules

Topic: Coordination with Community Action Agencies and LIHEAP/other Energy Efficiency Programs (40 mins)

PURPOSE OF THIS SUBCOMMITTEE:

To discuss how we can engage with other income eligible programs that provide similar energy related services to broaden awareness of those programs and their benefits among ILSFA participants, and vice versa.

To discuss how to streamline a customer referral process between ILSFA and these other programs.

- What should the customer journey look like when coordinating with CAAs and utilities to direct eligible participants to ILSFA?
- What processes may be needed to engage with participants in LIHEAP energy efficiency programs to direct them to participation in ILSFA?

Closing (5 mins)

- What's next?
 - Recording/transcript, next steps

Topic 1	Coordination with CAAs and LIHEAP/other Energy Efficiency programs
Background	<p>According to the Illinois Power Agency’s drafted 2024 Long-Term Renewable Resources Procurement Plan, the Illinois Solar for All program should maximize coordination with similar initiatives, such as energy efficiency programs and community action agencies (CAAs) (Section 8.8.3, pg. 263). The 35 CAAs in the state administer weatherization (IHWAP) and energy assistance programs (LIHEAP).</p> <p>The Program Administrator has developed a Resource Guide to compile available energy assistance and efficiency programs available to prospective ILSFA participants, updating it regularly for any new programs or updates to existing programs. The Agency and the Program Administrator want to take this further by working with utilities, CAAs, and other relevant organizations to create opportunities for sharing direct referrals between ILSFA and these programs.</p>
Issue/Topic for Discussion	<ol style="list-style-type: none"> 1) <i>What should the customer journey look like when we coordinate with CAAs to direct LIHEAP participants into ILSFA?</i> <ol style="list-style-type: none"> a) <i>Similarly, what does this journey look like for participants in a utility energy efficiency program?</i>