



Program Violations Report

March 3, 2026

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About

This Program Violations Report (“Report”) includes all entities that have received Warning Letters and/or Suspensions from the Illinois Solar for All Program Administrator for confirmed program violations. As required by the Consumer Protection Handbook, Warning Letters will be removed from this Report 12 months following their issue date.¹

Please note that not all violations of program requirements are reflected in this Report, only those that rise to the level of Warning Letters or Suspensions. Please refer to the Consumer Protection Handbook for further explanation of the processes followed by the Program Administrator for addressing consumer protection violations and potential violations.

¹ In accordance with the publication guidelines, it is important to note that no Warning Letters have been issued within the last 12 months.

Warning Letters

Bella Power Services, LLC (“Bella Power Services”)

Entity Type: Approved Vendor

Date of Warning Letter: December 19, 2025

Reason for Warning: Bella Power Services failed to respond to a customer and to the Program Administrator regarding a complaint investigation. Bella Power Services also failed to respond to the Notice of Potential Violation (“NOPV”) issued on November 12, 2025, related to the same issues.

Exclusive Mass Marketing Group LLC (“EMMG”)

Entity Type: Non-Program Entity

Date of Warning Letter: October 17, 2025

Reason for Warning: EMMG failed to comply with Approved Vendor/Designee registration requirements and respond to the Program Administrator. EMMG also failed to respond to the Notice of Potential Violation (“NOPV”) issued on June 13, 2025, related to the same issues.

Currently Suspended Program Entities

Bella Power Services, LLC (“Bella Power Services”)

Entity Type: Approved Vendor

Reason for Suspension: Bella Power Services violated Program Requirements by being non-responsive to a customer and the Program Administrator. The suspension followed a separate Notice of Potential Violation (“NOPV”) and a Warning Letter, related to the same issues.

Date of Suspension: February 6, 2026

Appeal: None filed

Suspension Status: Suspended

Exclusive Mass Marketing Group LLC (“EMMG”)

Entity Type: Non-Program Entity

Reason for Suspension: EMMG violated Program Requirements by being non-responsive to the Program Administrator and failing to comply with Approved Vendor/Designee registration requirements. The suspension followed a separate Notice of Potential Violation (“NOPV”) and a Warning Letter, related to the same issues.

Date of Suspension: December 16, 2025

Appeal: None filed

Suspension Status: Suspended

Promethean Solar

Entity Type: Approved Vendor

Reason for Suspension: Promethean Solar violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2024 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on February 18, 2025, for failure to submit its Minimum Equity Standard (“MES”) Compliance Plan; it also failed to respond to a Notice of Potential Violation (“NOPV”) and Warning Letter related to this noncompliance. The suspension is not related to customer complaints.

Date of Suspension: February 18, 2025

Appeal: None filed

Suspension Status: Suspended

Radiant Solar LLC

Entity Type: Approved Vendor

Reason for Suspension: Radiant Solar LLC violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2025

Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on September 19, 2025, for failure to submit a Minimum Equity Standard (“MES”) Year End Report; it also failed to respond to a Notice of Potential Violation (“NOPV”) and Warning Letter related to this noncompliance. The suspension is not related to customer complaints.

Date of Suspension: September 19, 2025

Appeal: None filed

Suspension Status: Suspended

Renew Tech LLC (“Renew Tech”)

Entity Type: Approved Vendor

Reason for Suspension: Renew Tech violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2025 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on August 1, 2025, for failure to submit its Minimum Equity Standard (“MES”) Compliance Plan; it also failed to respond to a Notice of Potential Violation (“NOPV”) and Warning Letter related to this noncompliance. The suspension is not related to customer complaints.

Date of Suspension: August 1, 2025

Appeal: None filed

Suspension Status: Suspended

Steamboat Solar

Entity Type: Approved Vendor

Reason for Suspension: Steamboat Solar violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2023 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved

Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on March 21, 2024, for three months, for failure to timely submit a complete Approved Vendor renewal application; it also failed to respond to a Notice of Potential Violation (“NOPV”) and Warning Letter related to this noncompliance. The suspension is not related to customer complaints.

Date of Suspension: March 21, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated until June 21, 2024).

Sun Badger Solar LLC (“Sun Badger Solar”)

Entity Type: Approved Vendor

Reason for Suspension: Sun Badger Solar violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2023 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on August 29, 2023, for failure to submit its Minimum Equity Standard (“MES”) Compliance Plan; it also failed to respond to a Notice of Potential Violation (“NOPV”) and Warning Letter related to this noncompliance. The suspension is not related to customer complaints. The entity was originally suspended for 3 months. On November 9, 2023, the Program Administrator extended Sun Badger Solar’s suspension for an additional three months due to misrepresentations to customers and non-responsiveness to both customers and the Program Administrator.

Date of Suspension: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before February 29, 2024).

SunPower Corporation

Entity Type: Designee

Reason for Suspension: SunPower Corporation violated Program Requirements by failing to maintain its status as a Designee in the Illinois Shines Program. Section X.D of the 2024 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on November 6, 2024, as an affiliate of SunPower Capital Services, due to its failure to comply with contractual obligations with its customers following its filing for bankruptcy.

Date of Suspension: November 6, 2024

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before May 6, 2025).

Tatleaux Illinois Solar LLC

Entity Type: Approved Vendor

Reason for Suspension: Tatleaux Illinois Solar LLC violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2023 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on August 29, 2023, for three months, for failure to submit a Minimum Equity Standard (“MES”) Compliance Plan; it also failed to respond to a Notice of Potential Violation (“NOPV”) and Warning Letter related to this noncompliance. The suspension is not related to customer complaints.

Date of Suspension: August 29, 2023

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before November 29, 2023).

Vista Energy Marketing, L.P. (“Vista Energy Marketing”)

Entity Type: Approved Vendor

Reason for Suspension: Vista Energy Marketing violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the

2024 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on May 22, 2025, for three months, for failure to respond to the Program Administrator regarding a customer complaint; it also failed to respond to a Notice of Potential Violation (“NOPV”) and Warning Letter related to this noncompliance.

Date of Suspension: May 22, 2025

Appeal: None filed

Suspension Status: Suspended (entity may not be reinstated before August 22, 2025).

WCP Solar Services, LLC (“WCP Solar”)

Entity Type: Approved Vendor

Reason for Suspension: WCP Solar violated Program Requirements by failing to maintain its status as an Approved Vendor in the Illinois Shines Program. Section X.D of the 2024 Consumer Protection Handbook, in effect at the time of this suspension, states: “If an Approved Vendor or Designee is suspended or has their Approved Vendor or Designee status revoked in the Illinois Shines program, the Approved Vendor will immediately be suspended or have their status revoked in the Illinois Solar for All Program, and vice versa.” This entity was issued a suspension from the Illinois Shines Program on November 13, 2020, for failure to respond to WCP’s own customers who have contacted WCP Solar, and failed to disclose fees charged by WCP Solar on a customer’s ABP Disclosure Form as required by the Program.

Date of Suspension: November 13, 2020. WCP Solar’s suspension term was extended five times, with the final extension being indefinite. The entity was originally suspended for 3 months.

Appeal: WCP Solar did not appeal their initial suspension, first extension, second extension, or third extension. An appeal was submitted on October 11, 2021, for their fourth suspension extension. The appeal was denied on December 8, 2021.

Suspension Status: Suspended (entity has not satisfied reinstatement requirements).

Previously Suspended Program Entities

Kapital Electric Company

Entity Type: Non-Program Entity

Reason for Suspension: Kapital Electric Company violated the terms of the Illinois Solar for All program when it marketed a solar project without properly being registered with the Program.

Date of Suspension: August 3, 2022

Appeal: None filed

Suspension End Date: February 3, 2023